

Viking Fence Co. Ltd.

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Austin, Texas 78758
(512) 837-6411, 1-800-252-8117



20 Year Limited Warranty – Ornamental Steel Products

PANOVIC™ ornamental steel fence panels are designed and manufactured with the highest quality materials and workmanship standards in the industry as specified by Viking Fence Co. Ltd. NINGBO Panovic Industries Inc., the “Manufacturer”, warrants its PANOVIC™ fence panels and complementing accessories to be free of manufacturing defects in material and workmanship, to the original consumer, for a period of 20 years from the date of purchase. Under normal application and intended usage, the panels are warranted to resist cracking, peeling and blistering. This warranty does not cover improper installation or use.

Salt spray exposure, vegetation growth and contact, sprinkler system/ landscaping equipment or water supplies with high mineral or chemical content, chafing, physical damage (whether intentional or unintentional), and making any alteration to the product itself may damage the finish and therefore are not deemed to be normal and intended application/usage, thus void the warranty.

When cutting and drilling the PANOVIC™ fence systems the exposed bare steel must be immediately sealed with a zinc primer and 2 coats of spray paint matching fence color. Failure to seal exposed surfaces voids warranty. Corrosion caused by dents, scratches and nicks are not covered by this manufacturer’s warranty. Corrosion is defined as multiple rust through occurrences on the same panel.

The warranty does not apply to “acts of God”. Warranty is not renewable or transferable. Only the original purchaser with valid proof of purchase is eligible for coverage. The warranty does not provide coverage for removal, shipping/ transit, and labor costs. Cost of the panel itself will be prorated after two years, up to twenty years from the date of installation based on the nature of the defect. The length of warranty is determined by the distance the panels are installed from the salt water coastline as defined below. The warranty does not cover fence products that are in direct contact or incidental contact with salt water, including saltwater pools and other saltwater bodies of water.

Length of Warranty

Distance from Salt Water Coast Line

1- Mile 3 Years

2-5 Miles 10 Years

5+ Miles 20 Years

The warranties given above shall be the exclusive remedy by the Manufacturer and all liability for consequential, special or incidental damages is disclaimed. No other agreement, written or implied, is valid. This Agreement shall be governed in accordance with the laws of the State of Texas and Travis County. Notice of failure of this warranty shall be sent to Viking Fence Co. Ltd, an authorized distributor of PANOVIC™ fence panels, in writing with proof of purchase.